# QUEUE MANAGEMENT SYSTEM

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# EasyTurn Entry Level Line

## Step 1:

The customer walks into the hospital.





## Step 2:

At the front of the facility after the customer walks in, they will be directed to a ticket dispenser where they take a ticket and move over to the waiting area.

## Step 3:

Once the customer has their ticket, they are required to sit in the waiting area where they will wait for their ticket number to be displayed and announced.





## Step 4:

Using a remote control button, the staff will be able to call forward each ticket number in an organised and fair manner. The digital signage will inform each customer when it is their turn to be seen.

# EasyTurn Standard Package



## MD2 - 2

MD2 - 2 digit electronic display board with segment LEDs for indicating the sequential turn number. It is made of plastic and aluminium and comes with a swivel bracket for wall mounting. It includes a buzzer, blinking digit and reset functions. All MD2 display boards can be linked together to show the same turn number.



## ТΧ

The remote control has a red button for normal or fast advancing of the number sequence (NEXT), a button for coding the transmission channel (C) and a confirmation LED. The range is 20 m.



## Dispenser

Ticket dispenser made of red shockproof plastic. It is supplied complete with a bracket for mounting on the wall or floor stand.



## TKS20000

Package containing 5 rolls of 2,000 tickets each. The tickets may have a letter + 2-digit number (A23) or 3-digit number (023).

Available in 5 different colours.

# EasyTurn Product Extras



## CONS2

Calling console for operators. It includes a numerical keyboard with digits from 0 to 9, two buttons for moving to the next and previous numbers (+ and -). It is configured for connection to the MD2 display board via a 6-pole telephone flat cable.



#### Voice

The VOICE module is composed by a main unit with loudspeaker and is connectable to all MD2 (VOICE2) and MD3 (VOICE3) displays. It's provided with a wide range of pre-recorded messages in digital audio (mp3). For big surfaces is provided with a low frequency output socket for connection to external audio sources.



## Piantana

Black floor stand for ticket dispenser, height 130 cm. above floor level. It comprises a square 36x36x5 cm. cast iron base and metal upright complete with accessories for assembly. Total weight 8 Kg.

## **Pricing Information:**

EasyTurn Standard Package	£355.00
MD2 Display Unit	£239.40
TX Remote Control	£56.40
Ticket Dispenser	£100.44
Ticket Rolls (Single roll)	£9.90
Ticket Rolls (Box of 20)	£171.78

## **EasyTurn Product Extras:**

Cons2 (Calling Console)	
Voice Module	£210.00
Piantana	£362.00
	£190.00

\* All prices are excluding VAT. \* Order before 12pm for free next day delivery.

\* Full technical support provided.

# QUEUE MANAGEMENT SYSTEM

RD90

# RD90 Entry Level Line

## Step 1:

The customer walks into the hospital.





#### Step 2:

At the front of the facility after the customer walks in, they will be directed to a ticket dispenser where they take a ticket and move over to the waiting area.

#### Step 3:

Once the customer has their ticket, they are required to sit in the waiting area where they will wait for their ticket number to be displayed and announced.





#### Step 4:

Using a remote control button, the staff will be able to call forward each ticket number in an organised and fair manner. The digital signage will inform each customer when it is their turn to be seen.

# **RD90 Standard Package**



## **RD90**

2 digit electronic display board with segment LEDs for indicating the sequentialturn number. It is made of a shock proof plastic All RD90 display boards can be linked together to show the same turn number. The RD90 is powered by a plug in transformer.



## The remote control

The remote control is a single push button module which has a range of 10m



## Dispenser

Ticket dispenser made of red shockproof plastic. It is supplied complete with a bracket for mounting on the wall or floor stand.



## TKS20000

Package containing 5 rolls of 2,000 tickets each. The tickets may have a letter + 2-digit number (A23) or 3-digit number (023).

Available in 5 different colours.

# **RD90 Product Extras**



#### **Addressable Moniter**

The addressable monitor allows the desk clerk/staff to see which number is being displayed on the RD90 to ensure that they are calling the right person forward.



#### **RF Button**

The RF button allows the staff to call tickets forward without having to be plugged into the RD90, this product has a range of 8 meters and can be easily attached to a lanyard for ease of use and portability.



#### **Housing Casing**

This is a RF remote control housing casing. It can be mounted to a desk/counter and wall.

#### **Pricing Information:**

RD90 Standard Package	£550.00
RD90 Remote Control Dispenser Ticket Rolls (Single roll) Ticket Rolls (Box of 20)	£500.00 £23.99 £100.44 £9.90 £171.78
RD90 Product Extras:	
Addressable Monitor RF Button RF Button Housing Case	£176.94 £101.60 £17.80
<ul> <li>* All prices are excluding VAT.</li> <li>* Order before 12pm for free next day delivery.</li> </ul>	

\* Full technical support provided.

# QUEUE MANAGEMENT SYSTEM

Intelligent Queue Management System

# Queue Management System



1		
l	Number 0024	
	Please take a seat in the waiting area and come forward when your number is called	

#### Step 2:

Once the customer has taken a ticket they will be asked to wait in the waiting area.



When the customer enters the department they will be instructed to take a ticket from the posiflex ticket printer. This will tell the patient when it



#### Step 3:

Step 1:

is their turn to be seen.

When the Embassy are ready to see a customer, they will call the ticket number forward. This is done by using the PC Keypad software, using this the Embassy will also be able to state when the consultation is finished and close the ticket. When the ticket is called forward, this information will be shown on the digital signage screens in the waiting area.

#### Step 4:

When the customer has seen their ticket number called on the digital signage, they will then be allowed to go and consult a member of staff.



# QUEUE MANAGEMENT SYSTEM

Appointment System

# **Embassy** Appointment System for Social Distancing

#### Step 1:

The customer will be required to use the online booking services to book a date and time for their appointment.





#### Step 2:

When the customer has booked their appointment time online, they will then arrive at the building before their appointment to check in.

## Step 3:

The customer will be able to state that they have arrived using the location settings on their mobile phone. By doing this it will inform staff of their arrival.



#### Step 4:

When the customer has arrived and checked in, they will wait until their ticket has been called by staff.



# **Embassy** Appointment System for Social Distancing

#### Step 5:

As part of the appointment system, the staff will be able to check how many appointments have been booked in for the day, as well as being notified who has tured up for their appointment and who has missed their appointment.





#### Step 6:

When the staff are ready for the customer to be seen, they will use the PC Keypad to call the name forward. This information will be displayed on the digital signage.

#### Step 7:

When the customer has seen their name called on the digital signage, they will then be allowed to go and discuss their needs with the member of staff.



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